

“Excellent, speedy, efficient, reliable service. keep up the excellent work you do to help protect the victims of crime...”

Donna Beaumont,
Victim Support

It takes 25 seconds to refer a victim to us



“... it's so easy to use. As soon as I click send, NCDV are on the phone to the victim. Brilliant!”



Immediate access for UK police personnel to Non-molestation orders



- Make referrals
- Send pictures
- Contact NCDV
- Available for iPhones & android phones



web :: www.ncdv.org.uk
 email :: office@ncdv.org.uk
 online referral :: www.referdirect.org.uk
 telephone :: 0844 8044999

Reading this leaflet will explain how the National Centre for Domestic Violence can help



Reading this leaflet will explain how the National Centre for Domestic Violence can help



If you work with victims of domestic violence then the National Centre for Domestic Violence may be able to help you protect your client. This leaflet will explain to you how we can assist your client to obtain a civil injunction to protect themselves and their children. We will also explain how you can refer victims to us and what other services we can offer.

What is NCDV?

We are an organisation who specialise in civil remedies available to victims of domestic violence, this includes non-molestation orders and occupation orders.

Who can you help?

We will help anyone who is able to access the family law act, irrespective of gender, race, sexual orientation, or financial circumstances.

What injunctions do you help with?

We specialise in making applications under the Family Law Act, which creates 2 different injunctions:-

Non-molestation orders

These orders protect the victim and any children from violent, threatening, abusive and harassing behaviour.

Occupation orders

These can be used to regulate access to the family home, possibly excluding the perpetrator entirely. We can also help with emergency Children Act applications such as a Prohibited Steps Order if a child has been or is at risk of being taken away by a parent.

Who can get these injunctions?

Family Law injunctions are accessible to anyone who is "associated" under the Family Law Act, this includes spouses and former spouses, civil partners and former civil partners, people who have children together, partners and ex-partners and people who are related.



How does NCDV help?

We will help your client get their injunction as quickly and as straightforwardly as possible. From considering their case, assessing their eligibility for legal aid, preparing their application, assigning a solicitor, attending court and serving the order, NCDV will support your client every step of the way. We aim to make the whole procedure as simple as possible.

How long will it take?

We aim to get an injunction in place within 24 hours from a client first getting in touch with us.



How much will it cost my client?

We have never and we will never charge victims of domestic violence for the work that we do as we believe that these injunctions should be accessible to everyone. Clients who wish to access the legal aid route may have to pay a contribution to the Legal Aid Authority. We will discuss this with clients on a case by case basis.

What if my client cannot afford the Legal Aid contribution?

If the victim does not want to take the legal aid route, we will still support them. We will assist them in preparing all the documents needed to make their application. We will also try to provide them with a McKenzie Friend (usually a trained law student) to attend court with them. We will also give them advice about serving the order.

How are the injunctions enforced?

In 2007, to breach a non-molestation order became a criminal offence. Breaches are therefore dealt with by the police. To enable the police and the CPS to deal with breaches as quickly as possible, we created the ASSIST database. This is an on-line database of all NCDV orders and court documents which can be downloaded by the police when needed. It is continuously updated and is accessible to the police and the CPS 24/7.

What if you cannot help?

We endeavour to offer help and support to everyone we can. In some cases, we may offer to send a warning letter to the perpetrator. This, in itself, may be enough to stop the abusive behaviour. It can also be used in support of a future injunction application. We will also signpost clients on to other agencies who are appropriate.

How can I refer my clients to NCDV?

If you think someone may need the protection of a civil injunction, you are welcome to call us, but the best ways to make referrals are:

- Our online referral tool, Refer Direct
www.referdirect.org.uk
- The NCDV App (available for i-phone and Android smart phones)
- By calling 0844 8044 999

Can I tell clients to contact you directly?

Yes, of course. Please feel free to pass on our details to anyone you think may need advice on domestic violence injunctions. In fact, we can send you a free supply of NCDV pocket cards, leaflets and posters. If you would like to order any NCDV material, please visit our online shop – www.ncdvshop.org.uk A one hour on site free training session is available to police officers and DV agencies, please call 0208 150 8870 to book a date.